QUICK START
GUIDE
Infinedi Analytics Dashboard

Powered by
Infinedi
ELECTRONIC DATA INTERCHANGE
Welcome to Infinedi analytics! Infinedi analytics is designed to make it easy for you to understand and manage the overall performance of your practice.

For easy access, double click on the Infinedi Analytics icon. Your current website user name and password will give you access to this service.

Select your client code then select your provider. Next click on the blue button “View Data Visualization” to access Analytics Dashboard.
INFINEDI ANALYTICS DASHBOARD

The Infinedi Analytics Dashboard screen provides critical visualization of the provider’s data, taken from the provider’s claims and the ERAs. This personalized visualization will provide information to help guide the provider to enhance best-practice billing procedures for increased revenue. Providers can now monitor with an increased understanding of their claims and ERA’s.

All Data is divided between three tabs: Claims Analysis, Error Analysis, and Payer Analysis.

CLAIM ANALYSIS PANEL

The panel has eight sections, with specifications to the selected provider. Additionally, Notifications section, (grayed out), will display any upcoming versions of the Infinedi analytics tool.

See each of the following chart’s descriptions to help understand the provider’s statistics. Each chart will give the time frames that are used to report the provider’s data: days, weeks, or months.

Additionally, each chart has optional choices within it to break down the data into separate sections.
PERFORMANCE PER PATIENT COMPARED TO STATE

This chart displays data taken from ERAs and providing three categories: Billed Amount per Patient, Allowed Amount per Patient and Paid Amount per Patient.

The bars are the provider’s performance; the line overlaying them is the performance average of all providers in the same state that have the same taxonomy.

Notice: this chart requires ERAs.

Options: click on the choices Provider Level or State Providers, View Details, or hover over each bar.

Example of a view once View Details is clicked.

Tip: To return to the Infenedi dashboard, click on the close sign in the top right-hand corner of the chart or using the “Close” button at the bottom right-hand corner.
COUNT PERFORMANCE COMPARED TO STATE

This chart displays data taken from claims and providing three categories: Services per Visit, Episode per Patient, and Visit per Episode.

The bars are the provider’s performance: the line overlaying them is the performance average of all providers in the same state that have the same taxonomy.

Options: click on the choices Provider Level or State Providers, View Details, or hover over each bar.
CLAIM SUBMISSION EFFICIENCY

This pie chart provides a visualization of the provider’s claim submission efficiency. Infinedi measures the service date on a claim and compares it to the submitted date of the same claim, thereby providing the critical information that the provider needs for expediency: i.e. speeding up payer payments, prevent timely-filing problems, finding and resolving billing steps.

Options: click on the pie wedges, the corresponding choices below, View Details, or hover over each bar.
FREQUENCY RANK OF PROCEDURE CODES COMPARED TO STATE

This chart displays data taken from claims and providing the top ten Common Procedure Code (CPT) usage.

The blue bars are the provider’s performance; the green bars are the performance average of all providers in the same state that have the same taxonomy.

Options: click on the choices Provider Level or State Providers, View Details, or hover over each bar.
FREQUENCY RANK OF DIAGNOSIS CODES COMPARED TO STATE

This chart displays data taken from claims and providing the top ten diagnosis code usage.

The green bars are the provider’s performance; the red bars are the performance average of all providers in the same state that have the same taxonomy.

Options: click on the choices Provider Level or State Providers, View Details, or hover over each bar.
ESTABLISHED PATIENT COUNT TREND – 90 DAYS

This line chart provides a visualization of the count of provider’s new patients vs. established patients.

The data is taken from claims and compares the CPT codes thereby providing the critical information that the provider needs for tracking purposes.

Options: click on the lines, the Total Patients, the Count of New Patients, View Details or hover over each bar.
HELPFUL HINTS

For more detailed instructions regarding any of the previously mentioned sections or any feedback, please contact Infinedi Customer Service:

MAIN OFFICE: ................................................................. 800-668-8087 OR 918-249-4450

CUSTOMER SERVICE/ PROVIDER RELATIONS: ............................................. 800-688-8087

FAX NUMBER: ........................................................................................................... 918-249-4460

EMAIL: ........................................................................................................ customerservice@infinedi.net