

Information from Value Options:



Dear Provider,

In Mid-2003, the ValueOptions Inc Irving, TX Claims office transitioned to the Latham, NY Office. To allow for a smooth transition, Value Options Inc. maintained both sets of Post Office Boxes for over a year. As a valued ValueOptions Inc. provider we want to give you notice, that effective February 1, 2005 the following Post Office Boxes will close;

- ?? UPS: PO Box 142648, Irving, TX 75014
- ?? SBC: PO Box 140489, Irving, TX 75014
- ?? Cingular: PO Box 142109, Irving, TX 75014
- ?? Mixed: PO Box 141927, Irving, TX 75014

Please begin using the addresses below immediately when submitting claims;

- ?? UPS: PO Box 1830, Latham, NY 12110
- ?? SBC: PO Box 1860, Latham, NY 12110
- ?? Cingular: PO Box 1890, Latham, NY 12110
- ?? Mixed: (Bell Helicopter, SW Air, WR Grace USAA, Dell, Halliburton, Dresser, DBR, Univ of Missouri, NY Times, Compaq): PO Box 1920, Latham, NY 12110

Thank you in advance, and if you have questions or concerns please contact the appropriate ValueOptions Inc. Customer Service Office.

Sincerely,

Value Options, Inc.
Corporate Claims and Customer Service
Latham, New York

10 British American Boulevard, Latham, New York 12110-1415, Ph. (518) 220-8000

Please correct address on future claims for ValueOptions Inc.