



## **OUR MOVE IS COMPLETE!**

We would like to thank you for your patience during our move. After many long hours and overcoming a few obstacles, everything is finally back to business as usual!

This is the first time in over four years that Infinedi's systems have been down for more than one hour. Though our down time lasted longer than we expected, our Technology Department is confident that the improvements made during this time will allow us to better service our clients.

If you experienced problems transmitting and are unsure if we received and / or processed one of your files, please use your secure username & password to login to Q-Service Tools to view your reports online. If the report is not available, it could be that we did not receive your transmission and you should contact our Customer Service Department at 800-688-8087 or [customerservice@infinedi.net](mailto:customerservice@infinedi.net).

If you have any questions or concerns, please do not hesitate to contact us. Again, we appreciate your patience and look forward to doing business with you from our new location.