

Notice Something NEW?



Infinedi is excited to announce our next steps into the future with the current release of our website, which is the most exciting to date. We have been listening to your feedback and have implemented several noticeable changes to our website, some of which have been many months in the making.

Since we went live with our new web portal in 2009, there have been several new versions, enhancements and training videos released. The latest version for VIC (Visually Integrated Claims) has been in beta testing for some time so Infinedi could bring you the best online experience possible. There are even more exciting changes coming in the weeks and months ahead!

You will notice that the new features will simplify the way you sort claims, view claims, view reports and ERAs (Electronic Remittance Advise/ANSI 835). You now have access to a cleaner and much more fluid approach to your claim data that will help you save time and keep track of your cash flow.

The following enhancements will go live on our website on Friday, September 17, 2010...

Visual Changes and New Icons

Changes to the Infinedi website including new graphics, new [icons](#) and a more visually appealing display of information, have all been developed to make your job easier. Some of the [icons](#) you will notice are planned for future releases. Details about those updates will be forthcoming.

Infinedi
ELECTRONIC DATA INTERCHANGE

HOME VIC QERA QREPORTS QCOLLECT Welcome Infinedi Demo Login (TST) | Settings | Logout

Batch Processing Control

SEARCH

Batch Id					
Batch ID	107 Claims	\$0.00			
964592 Received: 8/2/2009	4 3 100				
Batch ID	173 Claims	\$0.00			
964591 Received: 8/1/2009	7 6 160		This batch needs your attention.		
Batch ID	238 Claims	\$0.00			
964590 Received: 8/1/2009	8 4 226		This batch needs your attention.		

Batches Per Page: 10 Limit To: All Months

Claim Processing Control

BATCH : 964590

08/01/2009

Sort By

Carr, Giovanna	RI Blue Cross	\$80.00	
DOS :08-02-09,Updated :08/04/2009 Acc #64246,Trace #689	● ● ● Audit Report ERA	Entity not eligible for benefits for submitted dates of service.	
Gill, Kinsley	MS Medicaid	\$80.00	
DOS :08-02-09,Updated :08/04/2009 Acc #64246,Trace #513	● ● ● Audit Report ERA	Entity not eligible for benefits for submitted dates of service.	



NetCor

NET Correct™

As promised, Infinedi has delivered a universal online claim editor that will allow corrections to both ANSI 837P claims and Print Image claims. Infinedi, as always, will supply you with the necessary [training and educational materials](#) needed to navigate the new tool. (Infinedi will offer both [NET Correct™](#) and the old Print Image Editor for the next year at which time the Print Image Editor will be discontinued.)

Note: Providers sending ANSI 837P claims that were previously unable to access the Print Image Editor will continue to be unable to access the old [Print Image Editor](#). Claims that contain more ANSI data than Print Image claims can display, will only display in [NET Correct™](#). [Both editors](#) cannot be used on the same claim.

Claim Processing Control

BATCH : 964592

08/02/2009

Sort By

Abshire, Gerardo	AETNA	\$80.00	
DOS :08-02-09,Updated :08/04/2009 Acc #64246,Trace #107	● ● ● Audit Report ERA	Entity not eligible for benefits for submitted dates of service.	



Claim



Claim



Seq

“E” and “P” icons indicate whether the claim was transmitted electronically or was printed and mailed on paper.

“Seq” icon indicates whether the claim is primary, secondary or tertiary.

Claim Processing Control

PATIENT NAME :	ABSHIRE, GERARDO	PAYER :	AETNA
ACCOUNT NUMBER :	64246	CLAIM TYPE :	Aetna
FIRST DATE OF SERVICE :	2009-08-02	AMOUNT :	80.00

RECEIVED DATE	STATUS	VIEW/EDIT	View this Batch
08/02/2009	 Accepted	View / Edit View / Edit ! NEW	View this Batch View this Batch

[Cancel claim editing](#) [Submit Edited Claim](#) [Search Claim Fields](#)

Show All Information

ClaimField	Value	#
Claim		
Claim Data	Charges="85" DiagnosisCodes="{1="7243" 2="7393"}"	Edit
Other Payers		New
Payer	Name="PF02 PREFERRED HEALTH SYSTEMS" Identifiers="{PayerId="PF02"}"	Edit
Providers		
Service Lines		New
Subscriber	Name="GERARDO L ABSHIRE"	Edit

Payer

Address Details | Contact | Payer Details | Identifiers

Address1:	PO BOX 48170
Address2:	
City:	WICHITA
State:	KS
Zip:	67201

[Update](#) [Cancel](#)

Batch Level Sorting

The latest version of our website will offer you the ability to sort your batches by column header. Sorting can be performed by batch/date, dollar amount, number of claims, batch message and [status](#) (i.e., reviewed, not reviewed, and recently updated).

Infinedi
ELECTRONIC DATA INTERCHANGE

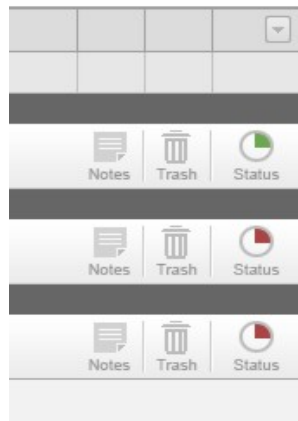
HOME VIC QERA QREPORTS QCOLLECT Welcome Infinedi Demo Login (TST) | Settings | Logout

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Batch ID	173 Claims	\$0.00			
964591 Received: 8/1/2009	7 6 160	⚠ This batch needs your attention.	Notes	Trash	Status
Batch ID	238 Claims	\$0.00			
964590 Received: 8/1/2009	8 4 226	⚠ This batch needs your attention.	Notes	Trash	Status

Batches Per Page: 10 Limit To: All Months



Status

Sort by Clicking on the header tab at the top of the column.

You can sort [status](#) by:

- Red = Not Reviewed
- Yellow = A change in Status
- Green = Reviewed

Carrier Response Reports

Another new feature that has been added is on the Carrier Response Report page. This is the page that provides a claim level view when clicking on the Report [light](#) from the Claim Processing Control Screen. Infinedi has organized Audits, Carrier Responses and ERA (*Electronic Remittance Advice/835*) on the same page, in chronological order, so the entire history of a particular claim, can be viewed from the Carrier Response Report page.

Claim Processing Control BATCH : 964592 08/02/2009

Sort By Sort Status

Abshire, Gerardo	AETNA	\$80.00	Entity not eligible for benefits for submitted dates of service.
DOS :08-02-09,Updated :08/04/2009 Acc #64246,Trace #107	● Audit ● Report ● ERA	Claim Seq Resub Notes WkCmp Inquiry Trash	

Carrier Response Report

Status of Claim	● Received ● Accepted ● Pending ● Denied	Infinedi Claim Trace #	107	Transmit Date	08/02/2009
Patient Name	D.O.S.	Patient's Account #	Patient's D.O.B.	Patient's Insurance ID #	Total Charges
ABSHIRE, GERARDO	08/02/2009	64246	05/10/1976	W15548687501	\$80.00
Rendering Provider's Name	Rendering Provider's ID #	Rendering Provider's ID #	Rendering Provider's ID #		
ROBINSON MD, TIM	1477594216	561896953			
Payer's ICN	Bill to ID #	Bill to ID #	Bill to ID #		
E6YZFB9L100	1225085707	561896953			

MESSAGE REFERENCE ID

Expand

<input checked="" type="checkbox"/>	Infinedi	Audit	Received Date : 08/02/2009	●
<input checked="" type="checkbox"/>	ANSI 277		Creation Date : 8/3/2009 12:05:25 PM	●
<input checked="" type="checkbox"/>	ANSI 277		Creation Date : 8/4/2009 12:05:25 PM	●

⊞ Infinedi
[View / Edit](#)
View / Edit ! NEW

Audit
[View this Batch](#)

Received Date : 08/02/2009
●

⊞ ANSI 277

Creation Date : 8/3/2009 12:05:25 PM
●

Received File Name : F3697516 Processed Date : 8/3/2009 12:05:25 PM

Message

Claim accepted
 Claim Status: A2 - Acknowledgement/Acceptance into adjudication system-The claim/encounter has been accepted into the adjudication system.
 Claim Detail: 19 - Entity acknowledges receipt of claim/encounter.
 Entity Identifier: IN - Insurer

⊞ ANSI 277

Creation Date : 8/4/2009 12:05:25 PM
●

Received File Name : F3703877 Processed Date : 8/4/2009 12:05:25 PM

Message

Claim rejected
 Claim Status: F2 - Finalized/Denial-The claim/line has been denied.
 Claim Detail: 88 - Entity not eligible for benefits for submitted dates of service.
 Entity Identifier: IL - Insured or Subscriber




Worker's Compensation, Auto & Personal Injury


Claims with Attachments

Infinedi has done the research and we now have a plan to manage state specific mandates for Worker's Compensation claims. We now offer a printable fax coversheet that is created for each W/C/Auto/Personal Injury claim we receive. Payers that have the ability to receive electronic claims will receive the claim electronically from Infinedi. The provider will fax the attachment coversheet that is printed (*via the W/C Icon next to each W/C, Auto or PI claim*) from our website along with any pertinent information to a dedicated fax number. Claim and faxed attachments will be matched and forwarded on to the payer electronically.

Note: Print Image Claims can contain only 6 service lines. 60 service lines = 10 Claims = 10 fax coversheets Clients sending ANSI 837P claims can send up to 99 service lines at a time. 99 service lines = 1 Claim = 1 fax coversheet

**Attachment Cover Page**
ELECTRONIC DATA INTERCHANGE
Please Use ONE Cover Sheet Per Claim

Provider
Attachment Control Number:
Billing Provider/Group: Test Client


WC1

Patient
Patient Last Name: Carr
Patient First Name: Giovanna
Patient ID: W15548687501
Patient Account Number: 64246

Bill
Claim Number: 669
Total Charge Amount: \$80.00
Date of Service: 2009-08-02

Attachment Type

<input type="checkbox"/> AS Admission	<input type="checkbox"/> DG Diagnostic Report	<input type="checkbox"/> OZ Support Data for Bill
<input type="checkbox"/> B2 Prescription	<input type="checkbox"/> DS Discharge Summary	<input type="checkbox"/> PN Physical Thersical Notes
<input type="checkbox"/> B3 Physician	<input type="checkbox"/> EB Explanation of Benefits	<input type="checkbox"/> Prosthetics or Orthotic Cert.
<input type="checkbox"/> B4 Referral	<input type="checkbox"/> MT Models	<input type="checkbox"/> PZ Physical Therapy Cert.
<input type="checkbox"/> CT Certification	<input type="checkbox"/> NN Nursing Needs	<input type="checkbox"/> RB Radiology Films
<input type="checkbox"/> DA Denial Models	<input type="checkbox"/> OB Operative Note	<input type="checkbox"/> RR radiology Report
		<input type="checkbox"/> RT Report of Tests and Analysis

Transmission Information
Total Number of Pages: _____
Contact Name: TEST CLIENT
Fax Number: 2494460
Send Date: 08/02/2009

Comments

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