

VIC Legend

Green Light: Claim was accepted by Infinedi and/or the gateway or payer. Claim may be edited online ...or... ERA is available for download.

Yellow Light: Claim has rejected at Infinedi and may need to be corrected and resubmitted. Claim may be corrected online.....or.... Claim level report from payer indicating pending status or accepted claim with warning status.



Claim has been corrected and or resubmitted online.



This is a corrected and or resubmitted claim.



View original claim



View edited claim.

Red Light: Claim level payer reject and cannot be edited online. However, corrections can be made to the original claim.

Blue Light: A global batch level payer report is available but may not be a claim specific report, i.e., Epayer1 and Epayer2) Several more payers will have standardized reports available as future versions of VIC roll out.

*****This report will not generate message ( This batch needs your attention) or change status/light color on front page of VIC .*****

Gray Light: This light indicates that a service such as ERA has not been subscribed to or the report and/or ERA has not been received from the payer.

Statistics: This information and graphics are not viewable on new clients until information is updated by programming. Statistical data is displayed only when enough data is received to populate the graphics. The graphics will look sparse for a month or so after the client begins transmitting claims.



“E” and “P” icons indicate whether the claim was transmitted electronically or was printed and mailed on paper.



“Seq” icon indicates whether the claim is primary, secondary or tertiary.



“Status” indicates the status of your batch.

- Red Status = Not Reviewed
- Yellow = A change in Status
- Green = Reviewed



“Wk Comp” Icon indicates this is a Worker’s Compensation claim and there is an attachment fax coversheet available for printing.